

Re: UHRC requests per day

Subject: Re: UHRC requests per day

From: Emada Tingirides <31546@lapd.online>

Date: 4/30/19, 11:17 AM

To: Jamie Keene <jamie.keene@lacity.org>, Danielle Maldonado <danielle.maldonado@lacity.org>, Katie Montgomery <katrina.montgomery@lacity.org>, Marco Ramirez <40604@lapd.online>, "Matthew Tenchavez" <mtenchavez@lahsa.org>, Robert Chellew <37991@lapd.online>, "Ryan Christophe Simmons" <41087@lapd.online>, Salvador Rosales <salvador.rosales@lacity.org>

Hi Jamie,

The LAPD and LASAN receives on average 25-30 telephone call directly to the UHRC daily. The phone calls range from Senior Lead Officers and HOPE Teams inquiring about Clean Streets Los Angeles, Operation Healthy Streets, Rapid Response and River Team operations. LASAN receives on average 15-20 telephone calls from their Watershed and Solids Teams inquiring about LAPD Rapid Response "meet locations". LASAN also receives multiple E Mail inquiries on Authorizations, prioritizations and emergency clean ups.

In addition to the daily UHRC E-Mail request the LAPD officers assigned to the UHRC receive requests from the HOPE Teams, Senior Lead Officers and Patrol Divisions for RV's with Hazardous Materials (leaking or burnt) requiring tow or requesting additional bulky item teams. Additional requests consist of hazardous needles, feces and multi-agency requests for clean-ups in Cal Trans areas, theft of electricity, Street Services, California Highway Patrol and MTA Property. Additional E Mail requests from various Council District offices are also fielded at the UHRC.

The busiest times and volume for the UHRC is between 7:00 a.m. and 11:00 a.m. The LAPD also completes special projects for the Department Homeless Coordinator, administrative tasks, attends meetings and responds to the field to assess and map out potential ABH locations. LAPD also completes data input post Rapid Response into SALUS.

Hopefully this information is helpful.

Take Care,

Emada

EMADA E. TINGIRIDES, Lieutenant II

Officer in Charge, Unified Homeless Response Center (UHRC)

Los Angeles Police Department

500 East Temple Street, Los Angeles CA

(213) 484-4855

31546@lapd.online

From: Jamie Keene <jamie.keene@lacity.org>

Sent: Monday, April 29, 2019 6:59:55 PM

To: Danielle Maldonado; Emada Tingirides; Katie Montgomery; Marco Ramirez; Matthew Tenchavez; Robert Chellew; Ryan Christophe Simmons; Salvador Rosales

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Hi team!

Hope everyone had a great Monday. The Mayors office is attempting to quantify how many requests and questions the UHRC receives each day. Could you please send me back how many inquiries total get directed to your department at the UHRC daily on average, and how many general calls the UHRC receives on average?

Thanks!
Jamie

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Jamie Keene

Director, Unified Homelessness Response Center
Office of Mayor Eric Garcetti
(213) 448-3169